

Privacy Policy

Catawba Animal Clinic, P.A. is required by law to protect the privacy of your personal information and the privacy of your pets' health information. The privacy of your personal information as well as your pet(s) medical information is important. We want you to understand our privacy practices and procedures.

POLICIES IN PLACE THAT PROTECT YOUR INFORMATION: Catawba Animal Clinic will request that you sign a release form or give verbal approval prior to any release of personal information, as well as your pets' information. This covers our releasing information such as phone numbers or addresses for lost pets to vaccine histories for grooming or boarding facilities. We will not release personal information or pet health information to other Veterinary Offices, unless it is a referral or an emergency, without your consent.

We will not transfer a pet to a new owner without your consent.

This notice describes how information about you and your pet(s) may be used and disclosed. Please review it carefully.

INFORMATION WE COLLECT: We collect information about you, your family and your pet (s) as part of our registration process. This personal information includes items such as your name, address, phone number, social security number, employer, and health information pertaining to your pet(s).

USES AND DISCLOSURES OF INFORMATION: Catawba Animal Clinic uses your personal information for obtaining payment for services provided; conducting internal administrative activities; filing pet insurance claims; personal contact pertaining to appointments, appointment reminders, and for patient referrals.

We may also use or disclose, as-needed, your protected information to support the business activities of this office. These activities include, but are not limited to, quality assessment activities, employee review activities, licensing, marketing, and conducting or arranging for other business activities.

We will share your personal information with third party “business associates” that perform various activities (e.g., billing or payment collection).

OTHERS INVOLVED IN YOUR HEALTH CARE: We may use or disclose your protected information, as well as your pets’, as necessary, to provide us with information about treatment alternatives or other health-related benefits and services that may be of interest to you.

We may use or disclose your protected information, as well as your pets’, as necessary, to assist an authorized public or private entity in disaster relief efforts and to coordinate uses and disclosures to family or other individuals involved in your pets’ care.

If we determine that it is in your pets’ best interest based on our professional judgement we may disclose protected information to notify or assist in notifying a family member.

EMERGENCIES: We may use or disclose your protected information, as well as your pets’, as necessary, to provide emergency care for your pet(s).

DISCLOSURES REQUIRED BY LAW: We may use or disclose your protected information to the extent that the use or disclosure is required by the law, such as for public health issues, abuse or neglect issues, legal proceedings, FDA or EPA inquiries, and law enforcement purposes.

WORKERS’ COMPENSATION: We may use or disclose your protected information, as well as your pets’, as necessary, to comply with workers’ compensation laws and other similar legally-established programs.

Catawba Animal Clinic occasionally reviews its privacy policy and reserves the right to amend it. The amended notice will apply to all information maintained at that time. When amended, the revised policy will be available in our office.

PRIVACY POLICY CONCERNS: You may contact, Jean Weaver, Hospital Administrator, at [803-366-8188](tel:803-366-8188).

